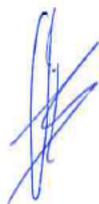


## Quality & Corporate Social Responsibility Policy

**Marylanza Suites & Spa** Hotel is committed to delivering a unique holiday experience for our guests, offering excellent value for money through outstanding service provided by qualified and motivated staff, while fostering their personal and professional growth. Contributing to the social and economic development of our community in a sustainable manner is another of our priorities, by limiting the environmental impact generated by the hotel's activities. This commitment is reflected through the development of the following principles:

- **Comply** with applicable legislation and regulations, as well as with any other environmental, labor, social, and quality-related requirements and commitments that our establishment may undertake.
- **Build** a positive working environment based on equal opportunities, non-discrimination, respect for diversity, safety, and transparency.
- **Promote** the professional and personal development of human resources by facilitating continuous training and enhancing their skills, including information and awareness on environmental and service-related matters.
- **Foster** a culture of respect for and protection of the natural environment by reducing the environmental impact of the organization's activities and protecting the surrounding biodiversity.
- Annually **calculate** greenhouse gas emissions, with the aim of maintaining results and progressively improving them.
- **Embrace** a process of continuous improvement in our Management System to achieve optimal organizational performance.
- **Encourage** our suppliers, partners, employees, and customers to introduce improvements in their environmental, social, and ethical behavior.
- **Prioritize** the consumption of local products and services, boosting the economy and quality of life of the community, and cooperate in the organization and promotion of events that showcase local culture and traditions to our international guests.
- **Guarantee** respect for fundamental human rights, especially those of the most vulnerable groups, rejecting any practice that harms individual or collective dignity, as well as explicitly rejecting all forms of child abuse.
- **Contribute** to the implementation of priority social initiatives aimed at disadvantaged groups, seeking to meet their basic needs, as well as actions focused on the well-being of children and young people in the community.
- **Promote** initiatives and projects aimed at achieving the Sustainable Development Goals (SDGs) and the 2030 Agenda approved by the United Nations.

In Los Cristianos, on October 15, 2024.



Fernando Josa  
Manager